

National Veterinary Care

Excellence in Vet Care

# **Investor Presentation**

March 2016

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#### WHO YOU ARE WITH TODAY

# Presenting Today



#### **Tomas Steenackers**

Managing Director and Chief Executive Officer

Tomas is the Managing Director of NVC. Tomas has over 10 years of experience as an executive in the veterinary and healthcare sector including Senior Management roles with Mayne Pharma, Hospira, Covidien, and Terry White Management. Prior to joining NVC, Tomas was General Manager Specialty, Emergency & Pathology at Greencross Limited.



#### Katherine Baker

Chief Financial Officer and Company Secretary

Katherine is the CFO and Company Secretary of NVC. Katherine is an experienced Chartered Accountant with over 12 years' experience in finance. Katherine spent 7 years in Chartered Accounting advising small and medium enterprises in tax and financial matters before moving into the veterinary sector. Prior to NVC, Katherine spent 5 years as Financial Controller at Greencross Limited.



#### KEY POINTS TO BE COVERED

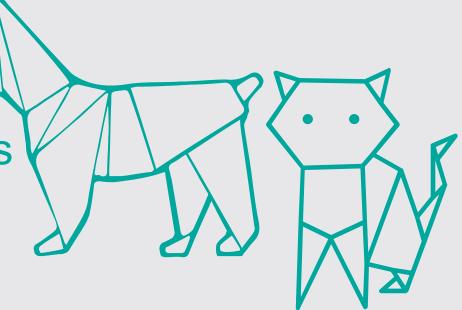
# Agenda

- Operational Highlights
- Business Snapshot
- Operational Update
- Market Overview
- Financial Performance
- 6. Strategic Update
- Appendices





**Operational Highlights** 



#### OPERATIONAL HIGHLIGHTS

# 1HFY2016 Operational Highlights

#### **Operational Highlights** • Successfully completed IPO in August 2015 **IPO** • Shareholder returns of 25% **Integration of initial** • 34 clinics settled from the Initial Portfolio between 5 portfolio August 2015 and 30 September 2015 • Whites Hill clinic settled in October 2015 **Implementation of** • Launched the Wellness Program on 1st November 2015 initiative(s) • Program now implemented in 24 clinics • Underlying EBITDA Margin 16.34% (adjusted for MI). **Strong Financial** • Net Debt - \$12.4mill Performance • Operating Cash flow conversion rate from EBITDA (excl acquisition costs) 245% (109.5% conversion rate when adjusted for effect of creditors and tax in y1)

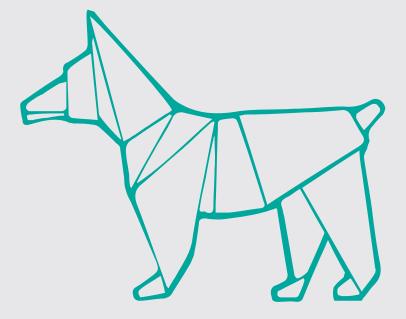
#### Share Price Performance vs. All Ords since listing







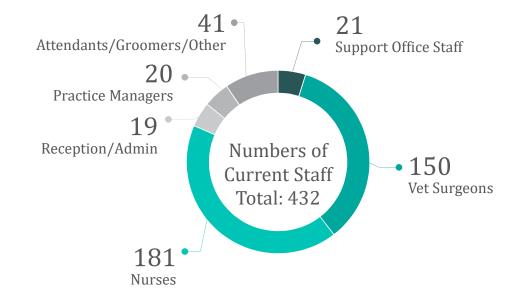
# **Business Snapshot**



#### BUSINESS SNAPSHOT

# **Business Snapshot**

- NVL is a provider of veterinary services to companion animals in Australia
- 35 clinics (see map over the page)
  - 32 general practices
  - 3 business-to-business operations
- 3 new practices under BSA planned to be settled in March/April.
- In excess of 12 businesses in valuation
- Group has a combined 150 veterinary surgeons





#### CURRENT PORTFOLIO

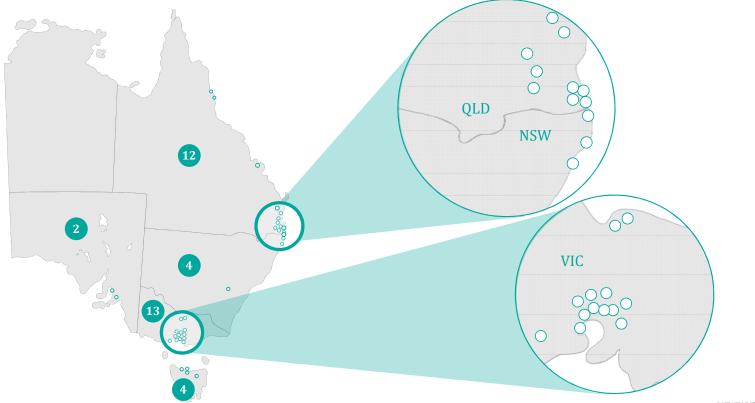
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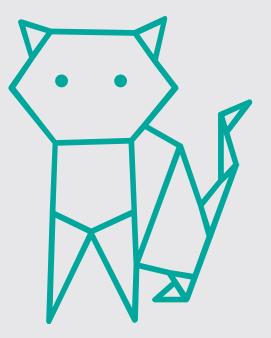
# Geographic Clusters

#### Approximately half of the current portfolio of Clinics are located in geographic clusters





# **Operational Update**



#### OPERATIONAL UPDATE

# Operational Update

#### **System Integrations**

27 GP clinics currently integrated with NVC's practice management system (up from 19 clinics in November 2015)

Utilisation of the NVC's time and attendance system to maximise rosters and wages structure.

27 GP clinics integrated with benchmarking and KPI system (84% of GP clinics)

100% of clinics fully integrated with NVC's financial, HR, payroll and accounts payable systems





#### OPERATIONAL UPDATE

# Operational Update

# **Training facility**

- The management office is now located within the training facility (Centre of Excellence) located in Ormeau, QLD
- The Centre of Excellence will be operational as of March 2016 and training will commence for NVC and non NVC staff members by the end of the month

Supplier agreements

Finalised supplier agreements

All agreements were signed from August 2015

The majority of the supplier agreements Finalised supplier agreements in August and September 2015 All agreements were signed in October and will be retroactive

The majority of the suppliers have also committed to invest funds to help develop the Centre of Excellence





OPERATIONAL UPDATE Best for Pet – NVC Wellness Program Jersonal use Individual Clinic Membership Growth 10 November February December January % of All Active Members National Veterinary

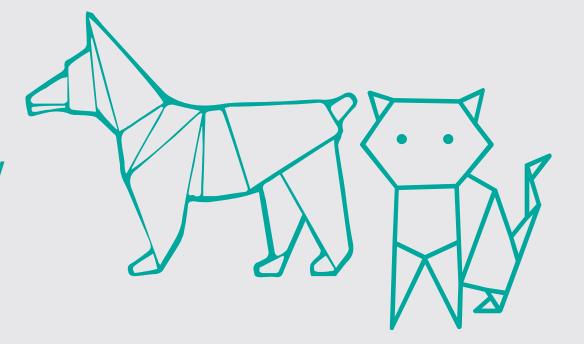
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# **Market Overview**

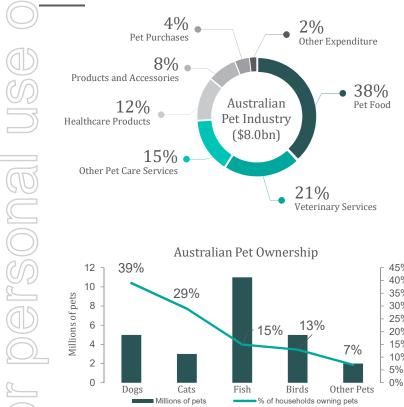


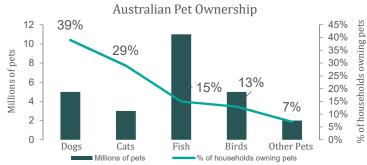
#### MARKET OVERVIEW

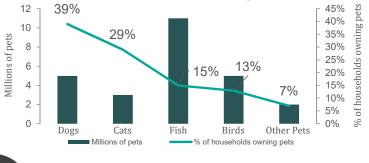
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## Industry Snapshot









The overall pet industry in Australia was estimated to be worth \$8bn in 2013, with NVC's addressable market estimated at \$2.9bn



Approximately 69% of veterinary services relates to dogs, 27% relates to cats



Key reason for owning a pet is companionship



'Humanisation trend' means demand for veterinary services tends to be steady from year to year



Management estimates the pet industry to grow at low single digit percentages over the next five years



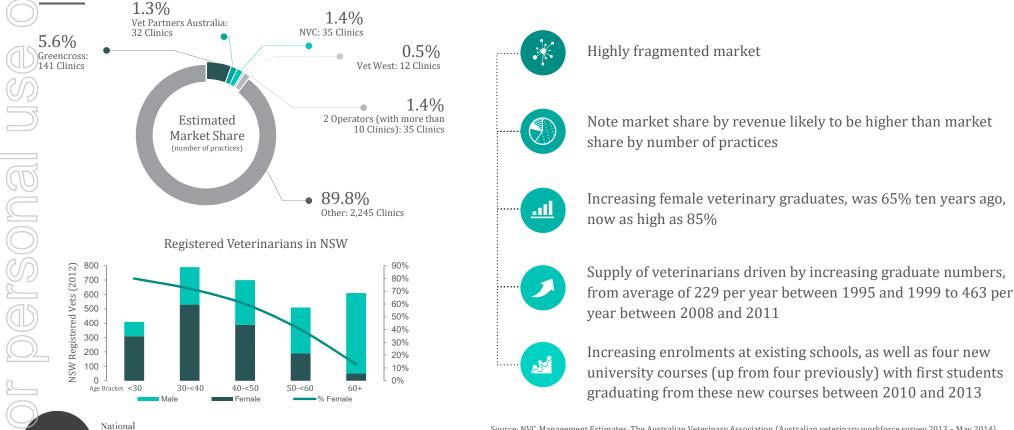
Growth opportunities exist in advanced surgical and diagnostic procedures

#### MARKET OVERVIEW

Veterinary

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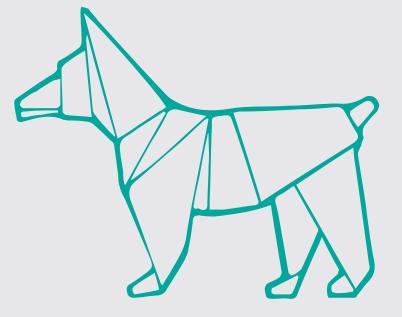
# Industry Participants and Veterinarians



Source: NVC Management Estimates, The Australian Veterinary Association (Australian veterinary workforce survey 2013 - May 2014)



# **Financial Performance**



#### FINANCIAL PERFORMANCE

### Profit and Loss Statement

	\$'000's	Statutory 1HFY16	Underlying 1HFY16 <sup>1</sup>	Prospectus Pro Forma Forecast FY16 <sup>2</sup>
7 7_	Revenue	19,048	19,048	52,000
シ コ <u>_</u>	Gross Profit	14,597	14,597	38,687
3	EBITDA <sup>3</sup>	488	3,113	8,363
<u></u>	EBIT <sup>3</sup>	290	2,915	7,942
)) ))	NPBT <sup>3</sup>	(32)	2,593	6,669
	Net Debt	12,429	12,429	19,124

<sup>.</sup> Underlying results exclude \$2.6mill of one off acquisition, restructuring and development costs

#### Revenue

- In line with managements expectations to achieve prospectus full year target.

#### Employee, occupancy and direct expenses

 All running below margins represented in the prospectus to date. Supplier rebates and cost control processes that were implemented early contributed to this.

#### **Acquisition Expense**

- Expenses incurred from successfully completing acquisitions and IPO (stamp duty, agent's fees, legal and consulting services).

#### **EBITDA**

- EBITDA margin underlying 16.34% after support office costs. This margin is slightly ahead of margin expectation in Prospectus.



Pro Forma FY16 forecast result is prepared on the assumption that all clinics have been held for the full financial year adjusted for the inclusion of the acquisition made in October 2015 and for the removal of the clinic not settled from the initial portfolio

All EBITDA, EBIT and NPBT figures are exclusive of non controlling interests

#### FINANCIAL PERFORMANCE

## **Balance Sheet**

\$'000's	Statutory 1HFY16	Pro Forma on Listing
Cash	5,682	1,648
Accounts receivable	1,320	17
Inventories	2,147	1,569
Plant and equipment	3,683	3,049
Other assets	59,875	61,328
Total assets	72,707	67,611
Accounts payable	3,294	209
Interest bearing liabilities	17,712	19,636
Other liabilities	4,585	2,649
Total liabilities	25,591	22,494
Net Assets	47,116	45,117

#### **Cash Balance**

- \$5.6 million in free cash to fund future acquisitions

#### **Other Assets**

- Includes Goodwill acquired on clinics.

#### **Borrowing Capacity**

- Strong balance sheet capacity with \$9.3 million of undrawn facility for acquisition purposes and a leverage ration of 2.05 (excluding MI) as at 31 December. (Covenant <2.5)



#### FINANCIAL PERFORMANCE

# Cash Flow Statement

\$'000's	Statutory 1HFY16	Prospectus Full Year FY16
Net cash flows from operating activities	5,389	7,468
Net cash flows from investing activities	(45,272)	(44,499)
Net cash flows from financing activities	46,293	46,042
Plant and equipment	(817)	(552)
Net cash (decrease) / increase in cash	5,592	7,489

#### **Operating cash flows**

- Excluding acquisition costs, operating cash flows are \$7.6m, which represents a 245% conversion rate from EBITDA (excluding acquisition costs) 109.5% conversion rate when adjusted for effect of creditor and tax in year 1)

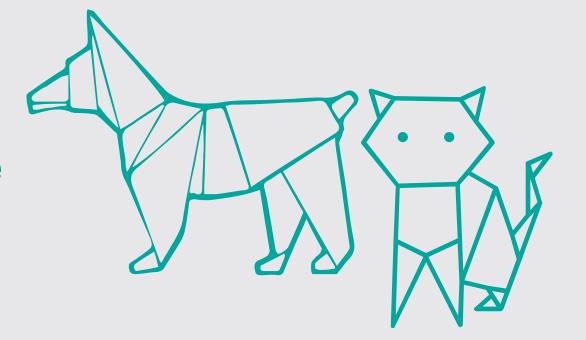
#### **Borrowings**

 Proceeds from financing represent the funds from IPO and debt drawn down from the facility.





# **Strategic Update**



# Integration Strategy

Key integration priorities:



Continued implementation of centralised financial systems



Continued implementation of centralised practice management systems



Leverage supplier relationships



Continue implementation of Wellness Program - Best for Pet



The Veterinary Advisory
Committee **provides leadership** in relation to NVC
clinical standards of care



Open the Centre of Excellence training academy to upskill veterinarians and support staff



Continued implementation and roll out of **key clinical performance indicators** for benchmarking across the group

NVC will retain individual Clinic branding to minimise disruption to the clinic and maintain local identity and customer goodwill



#### STRATEGIC UPDATE

# Growth Strategy

#### **Organic Growth**

- Introduction and expansion of the Wellness Programs
- Benchmarking of clinical standards across practices via the practice management system (leading to the identification of training opportunities to optimise product/service offer)
- In-house provision of more complex services to reduce external referrals outside of NVC
- Introduction of new business unit (Management services and procurement support)

#### **Growth by Acquisition**

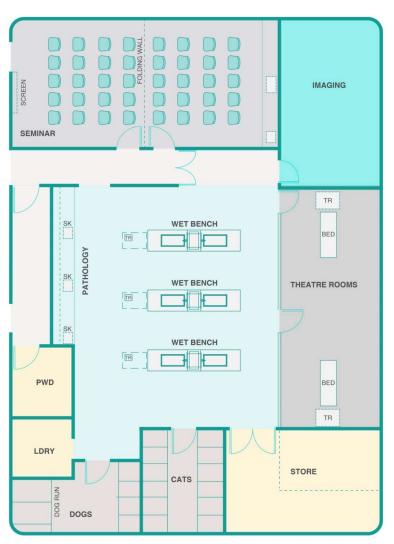
- Significant opportunity for further industry consolidation in the veterinary services sector due to:
  - the fragmented nature of the industry
  - the changing characteristics of the veterinary workforce



#### TRAINING ACADEMDY

# Centre of Excellence





### STRATEGIC UPDATE

Veterinary

Excellence

# Well Positioned For Growth

15)	)	Growth Initiatives
	Initiatives gaining traction	<ul> <li>Wellness Program gaining traction with 75% of the clinics offering the program.</li> <li>Roll out of KPIs for benchmarking across the group ensuring high performance standards maintained through growth</li> </ul>
D	IT and new infrastructure in place	Centralised financial systems and practice management systems in place to ensure scalability of the business model
	Pipeline of potential acquisitions	<ul> <li>Strong pipeline of potential clinics to acquire to secure growth</li> <li>Sector remains highly fragmented approximately 2,242 veterinary clinics</li> <li>Strong cash position (\$5.6mill) and access to \$9.3mill of undrawn facility to fund acquisitions</li> </ul>
	Supplier Agreements in place	Agreements with suppliers finalised to ensure clinics receive favourable purchasing terms
	Alignment of management, vendors and shareholders	Both Management and Vendors have significant financial interest in NVC which aligns their interests with shareholders



### NATIONAL VETERINARY CARE



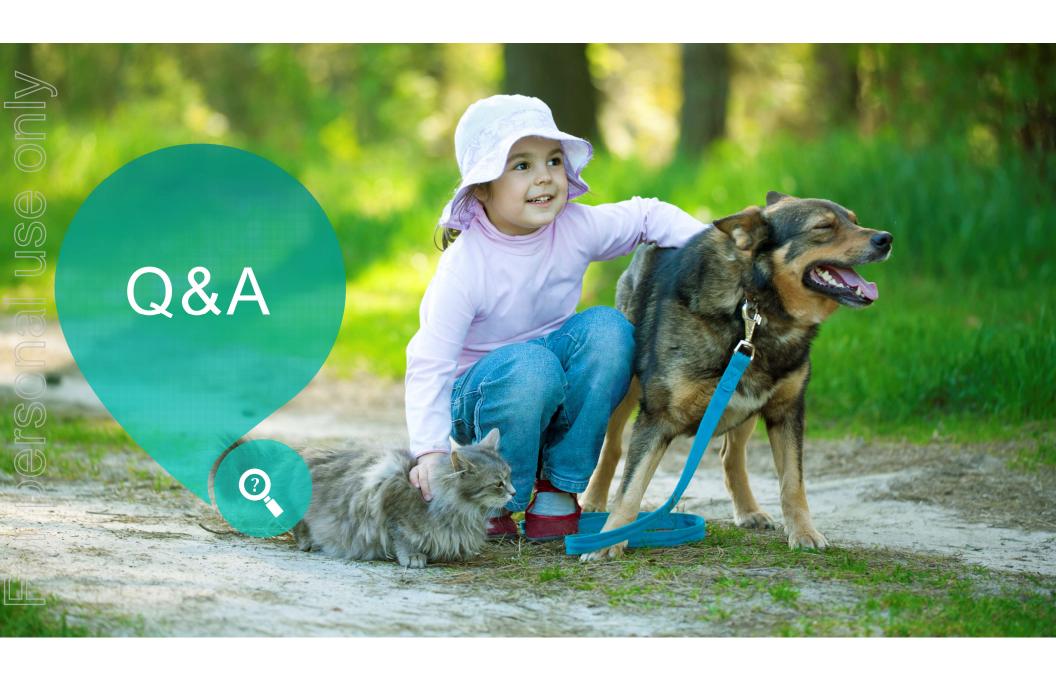
Management Services & Procurement Group

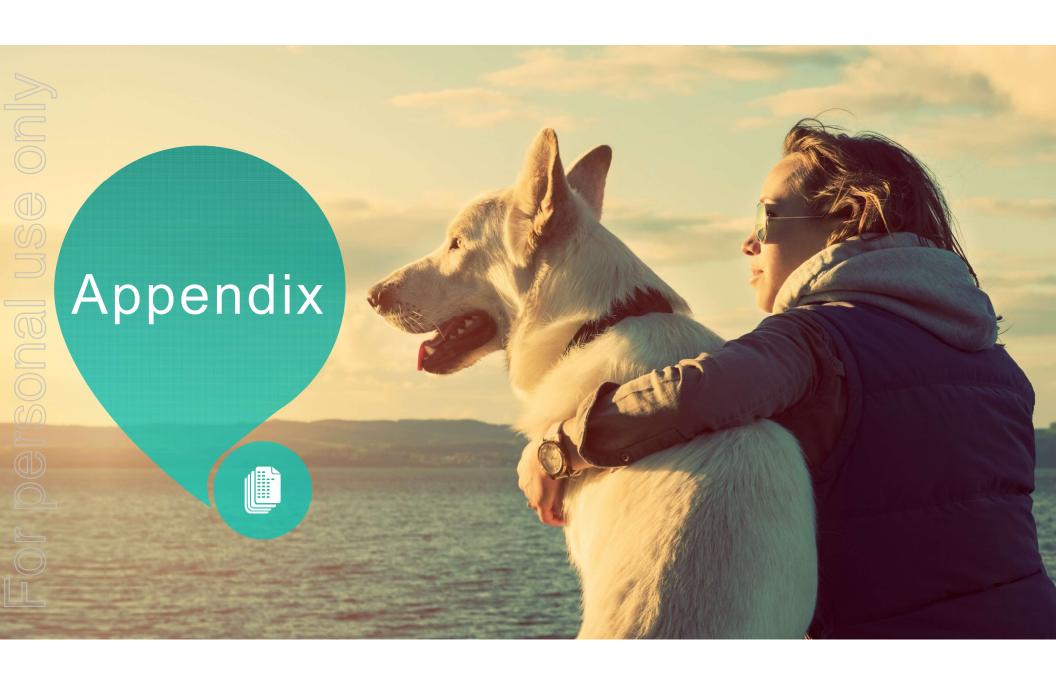


Centre of Excellence (Training Academy)



**NVC Clinics** 





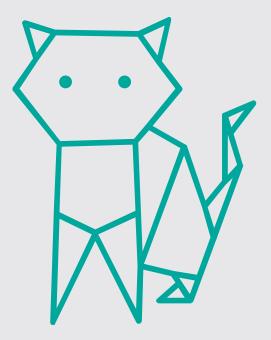
# Financials Reconciliations

\$'000's	Statutory 1HFY16	Adjustment 1	Adjustment 2	Underlying 1HFY16	Notes
Sales	19,048	-	-	19,048	
Gross Profit	14,597	-	-	14,597	
EBITDA	488	2,250	375	3,113	All EBITDA, EBIT and NPBT figures are exclusive of non controlling interests
EBIT	290	2,250	375	2,915	
NPBT	(32)	2,250	375	2,593	
EPS					
Net Debt	12,429	-	-	12,429	





# **Board of Directors**



### **NVC Board of Directors**



#### Susan Forrester, Chair and Independent Non-Executive Director

Susan has a significant blend of commercial, financial and legal management experience gained across public and private organisations. She is currently a Director of G8 Education Ltd (ASX:GEM), Xenith IP Ltd (ASX;XIP) and Over the Wire Ltd (ASX:OTW).



#### Tomas Steenackers, Managing Director and Chief Executive Officer

Tomas was previously the General Manager Specialty, Emergency & Pathology of Greencross Ltd. Tomas has strong
pharmaceutical, retail and pathology sector experience including Senior Management roles with Mayne Pharma, Hospira,
Covidien, and Terry White Management.



#### Wesley Coote, Non-Executive Director

 Wesley is the former CFO of Greencross Ltd and played an integral role in growing the Company from a market cap of c.\$30m to over \$750m. Wesley previously worked in Chartered Accounting providing businesses advice to health, property & financial service industries.



#### Stephen Coles, Independent Non-Executive Director

• Dr Coles was a Founding Executive Director of Greencross Ltd from June 2007 to January 2011. Dr Coles has been a Veterinary Specialist for over 35 years. He has owned and operated multiple practices in Melbourne before joining Greencross Ltd as one of the founding members.



#### Alison Sherry, Independent Non-Executive Director

 Alison holds an MBA from University of Queensland, is a Fellow of the Australian Human Resources Institute (FAHRI) and a Member of the Australian Institute of Company Directors. Alison is currently an Executive team member at Ranbury as the General Manager of People Operations and a Board Director RSPCA Qld.



### TERMS & ITS DEFINITION

# Glossary

	Definition
Adjusted EBITDA	Pro-forma EBITDA in accordance with the prospectus dated 23 July 2015, adjusted for the removal of one clinic from the Initial Portfolio where settlement was not completed and for the clinic acquisition announced on 18th September and 8th October respectively.
Adjusted Revenue	Pro-forma revenue in accordance with the prospectus dated 23 July 2015, adjusted for the removal of one clinic from the Initial Portfolio where settlement was not completed and for the clinic acquisition announced on 18 <sup>th</sup> of September and 8 <sup>th</sup> October respectively.
Clinics	General practice veterinary clinics and businesses involved in veterinary services (including pet crematoria and emergency centres).
Company or NVC	National Veterinary Care Ltd ACN 166 200 059.
EBITDA	Earnings before interest, income tax, depreciation and amortisation.
Initial Portfolio	The portfolio of clinics which NVC had entered into contracts to acquire, in accordance with the prospectus dated 23 July 2015.
Management	The management team of National Veterinary Care.
Wellness Program	A client loyalty program providing discounted goods and services for an annual membership fee.

